

## Module 3: M3.3 Spot the actions that involve risk:

### Scenario

Marina is 18 years old and enjoys cooking. She saw an advert on social media for cooking equipment and liked the video on her mobile phone so she clicked the link to order online. Without thinking about it much, she added 1 set of cooking equipment to the online shopping cart and proceeded to payment.

After her purchase, she received an SMS message that her card had been charged. Later, Marina checked her emails to confirm the order had been completed without problems. She realised she hadn't got an email from the seller and imagined what could go wrong. She called her bank to ask about the transaction, but it couldn't be tracked because payment was completed successfully.

Marina was concerned so tried to contact the seller directly but contact details were a Facebook page, so she sent a message there which was never read!

**What would you do differently?**